

POLICY REGARDING PROVISION OF FOOD & BEVERAGES SERVICES IN EXHIBITION HALLS DURING ITPO'S AND THIRD PARTY FAIRS

1. General Policy regarding selling/serving Food & Beverages in Exhibition Hall

(i) Food and Beverages items to be sold inside Exhibition Hall(s) at approved locations:

The following type pre-cooked foods – both vegetarian and non-vegetarian are allowed to be served and sold inside the exhibition hall(s):

- Sandwiches;
- Cutlets, patties, nuggets & shami kababs;
- Samosas, cocktail samosas;
- Kathi Rolls (Veg & Non Veg) with Wraps;
- Spring rolls;
- Pizzas and Burgers / pastas, noodles;
- Hot and cold beverages including bottled & tetra-packed soft drinks, juices and water; and
- Other confectionery items like pastries / cake slices.

(ii) Items specifically not permitted for sale / serving inside Exhibition Hall(s):

Meals with curries, dal chawal, rajma chawal, grilled foods like Tikkas etc.

(iii) Packing of Food Items:

The foods should be packed in glad wrapping and soft cardboard packing. (The food outlet inside the exhibition hall(s) is not a Restaurant for serving full fledged meal).

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(iv) Re-heating of Food Items:

Re-heating of food items by using Microwave Ovens and Hot Plates is permitted. No heaters having electrical coil are allowed. There will be no cooking in any manner either through Tandoor or open flames inside the exhibition hall(s). However, tandoor's space available outside the exhibition hall(s) can be used with all the fire safety provisions. Wherever kitchen arrangements are available but there is no Piped Natural Gas (PNG) connection, gas cylinder may be used with all the fire safety provisions.

(v) Supply of Food & Beverages in the Business Lounge in Exhibition Hall:

In case it is desired to have a business lounge in the exhibition hall, specific service including meals may be served there, (if need be) with prior specific permission of ITPO. This is, however, subject to strictly adhering to the fire safety regulations and not using open flame of any kind inside the hall. It may be noted that these eating arrangements for full fledged meals is normally meant for VIP receptions that may be connected event of the exhibition and generally not for usual exhibitors.

(vi) Locations of Tandoors:

In case of special events organized in Business Lounge set up at the designated locations of Exhibition Halls, Conference Facilities at Hall No. 7, International Business Lounge at Gate No. 2, Business Lounge at Gate No.1, locations of Tandoors required for such events – shall be permitted to be placed at places designated near the covered hall / halls. (A lay out map is enclosed). No Tandoors shall be located at any place other than these designated locations.

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(vii) Services to be provided by F&B operators:

- Disposable containers & plates and cutlery;
- Hygienic and clean service by waiters wearing gloves with clean and neat uniforms;
- There will be no cooking in any manner either through tandoor or open flame inside the exhibition halls;
- Regular and frequent disposal of waste / garbage; and
- Layout of the serving space to be as per the given design.
- Personnel in the cooking area to wear protective head dress.

(viii) Quality and Hygiene:

F&B operator will have to ensure that foods to be served are cooked / prepared under strict hygienic condition and should also be transported in the exhibition hall(s) duly covered and in hygienic condition without any chance of contamination etc.

(ix) Menu and Price List:

It will be mandatory for every F&B outlet inside the exhibition halls to display their Menu and rate list prominently.

(x) Checking of F&B outlets:

Officers of ITPO and any other authorized representative(s) of Government of India can inspect the food outlet(s) at any time without any prior notice.

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2. F&B Policy for 3rd Party Exhibition Organiser(s):

- i. Any third party exhibition organizer who desires to have F&B outlet(s) inside their hall(s) at pre specified and permitted locations can approach any of the four long term licensees/allottees as indicated under S.No.3, only on commercial terms mutually decided between third party organizer and the licensee within the overall rules, regulations and conditions of ITPO for such services without any further license fee to ITPO.
- ii. The locations should be approved by ITPO in all fairs for F&B outlet(s) and it should be close to the periphery and exit points where all the fire safety provisions are located.
- iii. In case, the third party organizer wishes to have an outside caterer to be permitted in their exhibition area, the third party organizer would be allowed to do so on payment of a fee of Rs.50,000/- per day and operations shall be required to conform to the rules, regulations and conditions of ITPO for such operation.
- iv. Penalties shall be imposed for any violation – which may be financial and up-to double of prescribed amount for any violation, each day – and also closure of the outlet.

3. Long Term Allottees of Food & Beverages Outlets in Pragati Maidan:

- a. Pragati Food Court (Multi Cuisines)
(M/s. Devyani International Ltd., New Delhi)
Mr. S.K. Goyal GM (F&B) – Mobile No. 9811910204
Mr. Harish Tyagi, Territory Manager, 9873499752
Telephone: 011-41706721

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- b. Pragati Restaurant (Multi Cuisines)
(M/s. SRS Limited, Faridabad)
Mr. Pushpender Sethi, Mobile No. 8826645577
Mr. Gaurav Sharma, Mobile No. 09711021159
Mr. Pradip Sharma, Manager
Telephone: 0129-4272810
- c. Pragati Café (Tea, coffee and snacks etc.)
(M/s. Kitchnrama Food Service Equipment Pvt. Ltd., New Delhi)
Mr. Vikas Suri, Director, Mobile No. 9810138158
Telephone: 01141411800
- d. F&B outlet No. 11 (South Indian Cuisines)
(M/s. Satkar Hotels, New Delhi)
Mr. Premanand, Proprietor, Mobile No. 9891346356
Telephone: 011-28753053

In addition, vending kiosks are also operated at the identified locations inside Pragati Maidan to sell and serve tea, coffee, drinking water, ice creams, packed juices and cold drinks.
