

ITPO/SD&CSD/FMS/2014  
India Trade Promotion Organisation  
I.T. Services Division

Circular No. 22/2017

Dated: 16.05.2017

**Sub:- Wannacry /WannaCrypt Ransomware- Critical Alert**

It has been reported that a new ransomware named as "WannaCry" is spreading widely and encrypts the files on infected Windows Systems. This ransomware encrypts the computer's hard disk drive and then spreads laterally between computers on the same LAN. It also spreads through malicious attachments to e-mails.

I.T. Services Division is taking all preventive measures to avoid any such ransomware attack on the network of ITPO by following measures including but not limited to applying patches to Window systems (servers and client machines). All the users are requested to kindly cooperate with the FMS engineers apropos the same activity.

Following advisory is issued for the employees using Desktop Computers/Laptops/any other device in ITPO's Local Area Network (LAN).

1. All users are requested to perform regular backups of all critical information to limit the impact of data or system loss (if any) and to help expedite the recovery process. It is advised that this backup data should be kept on a separate external device and stored offline.
2. All users are advised to not to open attachments in unsolicited e-mails, even if they are received from people in your contact list, and never click on a URL contained in an unsolicited e-mail, even if the link seems benign. In cases of genuine URLs users are advised to close out the e-mail and go to the organization's website directly through browser.
3. All users are advised to follow safe practices while browsing the web/internet, only the extremely required and genuine website/contents may be browsed on the web.
4. All users are advised not to allow any remote desktop connections/team viewer activity etc. on their desktop computers.

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5. All users are strictly advised not to install and run any new software application without prior consent of I.T. Services Division, ITPO.
6. All users are advised to restrict or minimize the use of external devices (USB drive).
7. In case of any attack of ransomware the users may inform the I.T. Services Division without making any further transaction online.

The detailed information is available on the link -  
“[www.cyberswachhtakendra.gov.in/alerts/wannacry\\_ransomware.html](http://www.cyberswachhtakendra.gov.in/alerts/wannacry_ransomware.html)”



(Vikas Malhotra)  
General Manager  
I.T. Services Division

To  
All concerned ITPO's employees

Copy to :  
PS to CMD  
PS to ED